



Sydney

Media Release.

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Westpac experiences payment delays

Westpac has experienced a delay overnight in the processing of some payments to and from other banks.

Westpac has mobilised additional resources to restore payment services as soon as possible. Westpac customers can continue to make payments throughout the day which will be processed, however there will be some delays.

We sincerely apologise to our customers and will continue to regularly update customers on the progress of payments.

Westpac customers will not incur any additional fees as a result of this delay. Other bank customers are encouraged to talk directly to their banks.

