



Sydney

# Media Release.

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**For further information**  
**Paul Marriage**  
Media Relations  
02 8219 8512  
pmarriage@westpac.com.au

**Supreet Gosal**  
Media Relations  
02 8253 8142  
sgosal@westpac.com.au

## **Westpac ATM and EFTPOS facilities restored**

Westpac has now restored ATM and EFTPOS facilities following an earlier outage triggered by an air-conditioning fault at a data centre. This fault has now been rectified.

Customers can now conduct banking transactions as per normal across ATMs, EFTPOS, telephone banking and in branches. Our immediate focus is now on restoring full functionality to online banking.

Westpac Group Executive Retail and Business Banking Rob Coombe said: "Westpac sincerely apologises to all our customers who have been impacted by today's outage. We take systems reliability extremely seriously and are very disappointed by the inconvenience to our customers and will undertake a thorough review."

Westpac encourages all customers who have any concerns about fees that may have been incurred as a result of this outage to contact their local bank manager or a customer service representative on 132 032.